

Hess Group, 57299 Burbach-Wahlbach, Germany

PT. Cisangkan: Innovation and quality from Indonesia

The success story of PT. Cisangkan is exemplary for the combination of high-quality products and excellent customer service. Since the company was founded in 1974 in Bandung, the capital of the province of West Java on the Indonesian island of Java, the company has continued to develop. Its central location in one of Indonesia's most important economic regions enables PT. Cisangkan to respond quickly and efficiently to the requirements of customers at a national and international level.

The collaboration between PT. Cisangkan and the Hess Group goes back many years and has proven to be highly successful. This long-standing partnership is based on a shared understanding of quality, innovation and customer satisfaction. The decision to purchase the latest RH 1500-4 VA, including the handling system, consisting of an elevator, finger cart and lowerator with a load capacity of 14 tonnes each and the new Servo 700-2 cuber as well as all conveyor lines and board turners at the Purwakarta production site, was therefore a logical step in the continuous development of PT. Cisangkan.

The first purchase of a Hess RH 600 A with a small handling system in 2006 led to the technological development of the company, with a focus on high-quality concrete products. The expansion on the Indonesian market took place with the

acquisition of the Hess RH 1500-3 VA in 2010 – a concrete block and paver machine that continues to impress today with its excellent performance and the associated handling system components

Global reach and adaptability

The recent sale of the RH 1500-4 VA to PT. Cisangkan in the Southeast Asian market demonstrates the international reach and flexibility of Hess Group. For PT. Cisangkan, the purchase not only marks a significant milestone for the company itself but also demonstrates the trust customers have in PT. Cisangkan's products and services.

Product range and customer satisfaction

PT. Cisangkan offers a wide range of concrete products, including pavers, grass pavers, gutters and blocks of all types. This diversity demonstrates the company's understanding of the needs of the construction industry and the requirements of its customers. The long-standing customer loyalty and positioning as a preferred supplier for construction projects result from consistently high quality and a fundamental understanding of the industry's requirements. PT. Cisangkan has established itself as a market leader by offering solutions that go beyond mere product quality. The company has recognised that the true value lies in a partnership based on trust, reliability and mutual success.

Technological innovation and production quality

The RH 1500-4 represents the state of the art at the Hess Group and epitomises the art of engineering and innovation. With its Variotronic vibrating table, which enables precise concrete compaction, it sets new standards in product quality. The face mix part contributes to the production of concrete products with a very high-quality surface texture. The patented planing roller and the drawplate are crucial for creating an even, smooth surface and applying a product-specific contour, which increases the aesthetics, durability and possibility of refining the products.

These components make the RH 1500-4 particularly efficient, leading to a significant increase in production capacity. This is particularly important for large-scale projects where time and quality are equally critical factors. The concrete block and paver machine is not only known for its performance, but also for its reliability and user-friendliness.



Foundation work for the new concrete block and paver line. On the right is the hall of the Hess RH 1500-3 concrete block and paver machine, purchased in 2010.



Hess RH 1500-4 VA

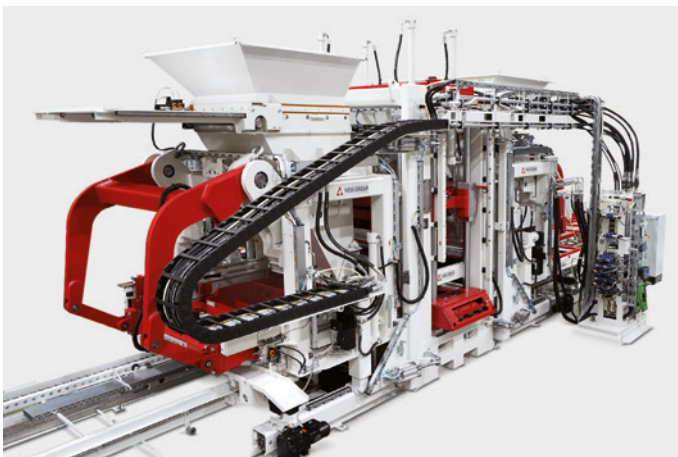


The planning of the plant in Purwakarta, which is equipped with the RH 1500-4, shows how thoughtfully space and resources can be utilised to create an optimal production environment. This layout enables seamless integration of the new concrete block and paver machine into existing production

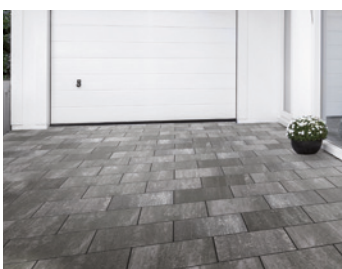
lines and facilitates the scaling of production without the need for extensive reorganisation. The layout of the new RH 1500-4 plant is a mirrored version of the existing RH 1500-3 plant, which means that the mixing plant, transport pallet delivery and block pack removal can be optimally utilised.



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RH 2000-4 MVA –
high **PRECISION** *in*
concrete **SHAPING**



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Hess Cuber Servo 700-2

Strategic partnerships and customer service

The long-standing partnership with the Indonesian representative of the Hess Group, PT. Teksindo, played a decisive role in the successful realisation of the project. The Hess Group supports this with comprehensive customer service, ranging from installation and regular maintenance to rapid responses to service requests. This ensures very high machine availability and minimises downtime, which is invaluable for PT. Cisangkan, especially in a market that requires fast delivery times and high product quality.



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Vision for the future and market leadership

The future of PT. Cisangkan looks promising. The company is determined to further expand its market presence and continue to offer its customers high-quality concrete products. With an impressive track record and a clear vision for the future, PT. Cisangkan is ideally positioned to play a leading role in the industry and continue its success story in the coming years. ■

FURTHER INFORMATION



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Picture of the hand-over of the machine on 29/02/2024: commissioning engineers Topwerk Middle East, project manager Hess and operators PT. Cisangkan