

Topwerk America, Inc., Conroe, TX 77385 USA

Launch of the North American Technical Support Line

Topwerk America, a subsidiary of Topwerk Group, is excited to announce the launch of the North American Technical Support Line. This new support line is staffed with dedicated Topwerk America employees focusing on full support for Hess machinery.

Since May 1st, 2023, USA, Canada, and Mexico customers can contact the new toll-free number +1 888 7677218 for technical support. The support line is available Monday through Friday, 7:00 am to 4:00 pm central time (Houston, Texas). The Hess Hotline at +011 49 2736 4976247 will still be available if support is needed outside these hours.

The North American Technical Support Line will only partially replace the Hess hotline, which is still available. The support line will be an additional resource when customers in North America need technical support.

The Topwerk Group understands the importance of having reliable and accessible technical support when needed. That's why they're committed to investing in value-added initiatives, like this support line, to ensure the customers have the resources they need to keep their businesses running smoothly.

The North American Technical Support Line is just one of many announcements Topwerk will make in 2023 as they build an industry-leading support team for the North American market. They're dedicated to providing exceptional service and support and welcome any feedback.



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